



Mac

iPad

iPhone

Watch

TV

Music

Support

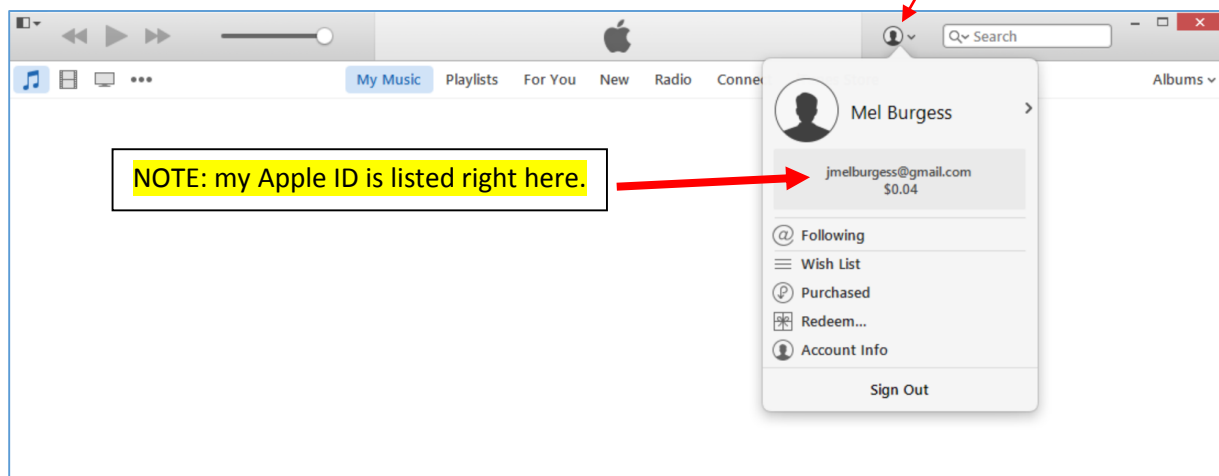


iForgot

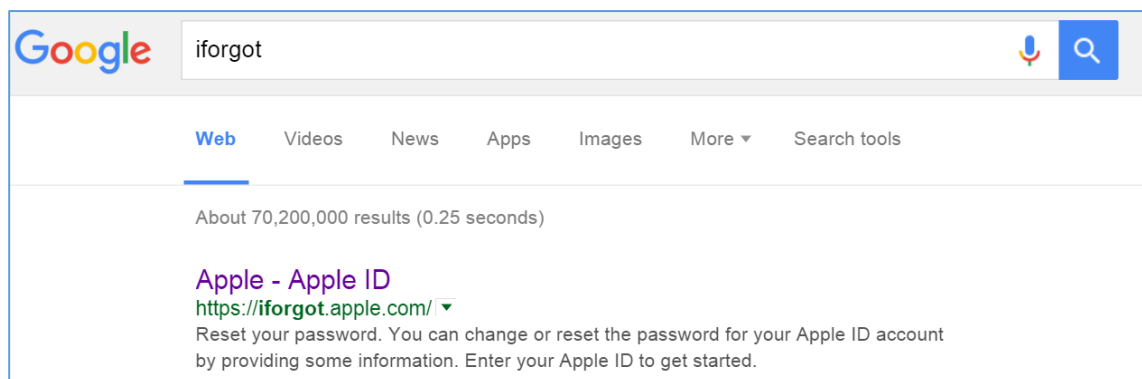
There are a couple of things you can do to help figure out your Apple ID and / or Apple ID password.

Open iTunes

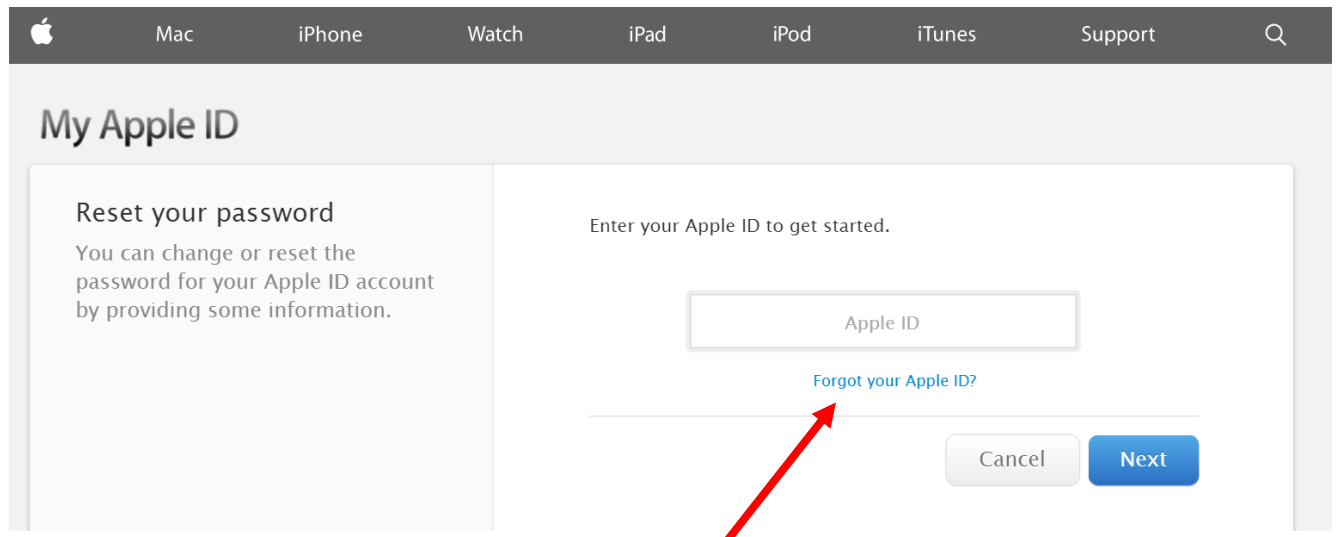
- If you already have iTunes on your computer, open it.
- At the top of the screen, find the silhouette of a head and click the small arrow beside it. This will open up your Apple ID details (but not your password) in a drop down menu...



If you don't have iTunes on your computer, or your version of iTunes is not showing your Apple ID, simply launch the internet and do a search for "iforgot". The link to reset both your Apple ID password and/or Apple ID account name looks like...



When you visit “iForgot” you will be prompted to enter your Apple ID...



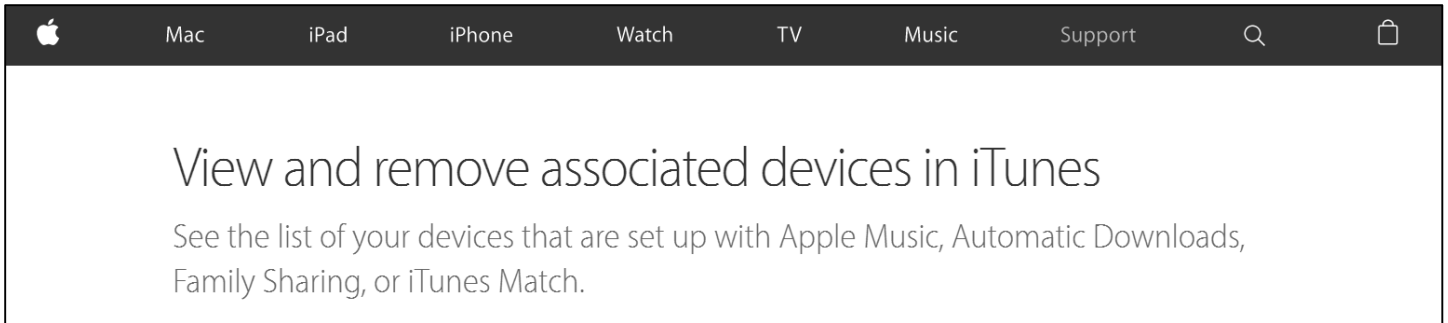
Note that there is a link here to help you figure out your Apple ID.

The iForgot webpage will also help you figure out your password for your Apple ID. You must know your Apple ID in order to reset your password.

Still having issues?

Take comfort in the fact that when I did a search of iForgot, Google gave me 70,200,000 results in ¼ of a second. You're not alone...

Bring in your device and we'll see if we can work through this together.



Managing Devices on Your Apple ID Account.

From time to time we purchase new devices and we will either sell, lose, or give away old devices. The notes below relate to the details that come with owning Apple products and having them associated with an Apple ID.

About associated devices

When you use certain iTunes Store features on your iPhone, iPad, iPod touch, or computer, your iOS device or computer is automatically associated with your Apple ID in iTunes account settings. These features include:

- Turning on [iCloud Music Library](#).
- [Downloading past purchases](#) you made in the iTunes Store, App Store, iBooks Store, or Mac App Store.
- Turning on [Automatic Downloads](#).
- Turning on [Family Sharing](#).
- Subscribing to [iTunes Match](#).

You can have 10 devices (a maximum of 5 computers) associated with your Apple ID and iTunes at one time. Computers and devices can be associated with a different Apple ID once every 90 days. Each computer must also be [authorized using the same Apple ID](#). You don't need to authorize your iPhone, iPad, or iPod touch.

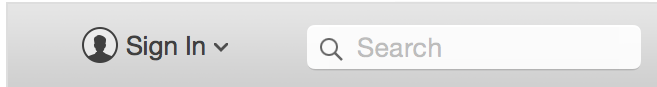
You don't need to associate your devices to buy content, download new purchases, or to play back content that you've saved to listen to offline.

You might not see all of your computers or devices listed on the Account Information page in iTunes. Your iTunes Account Information only lists the computers and devices that you associated with your Apple ID using one of the features listed above.

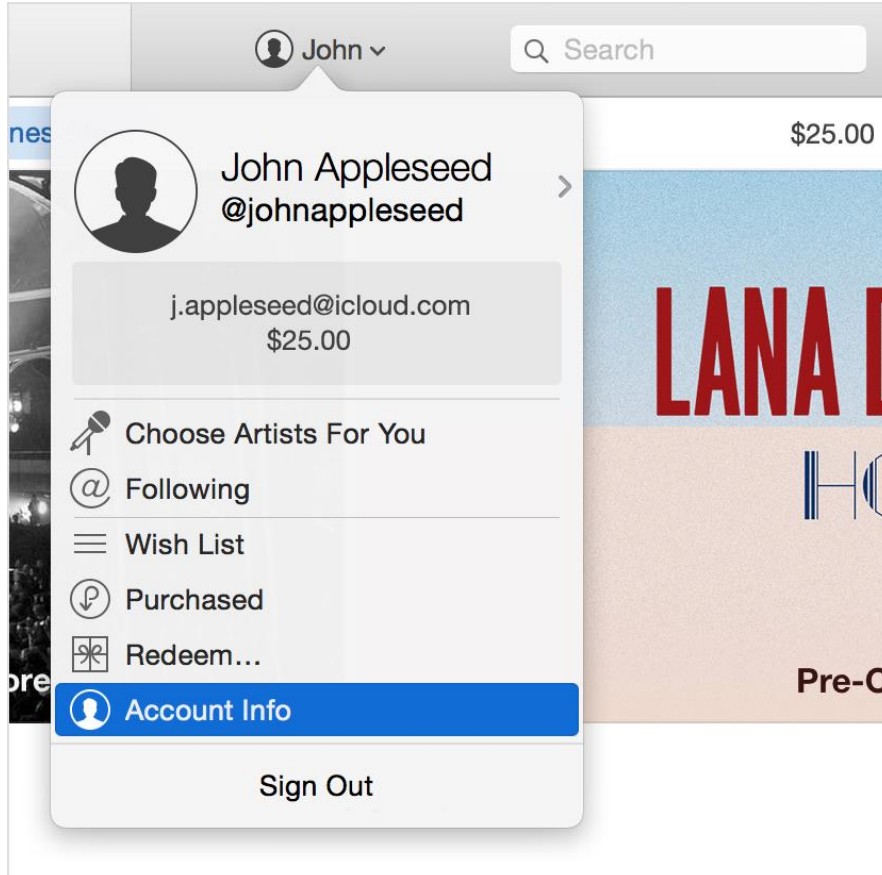
View or remove your associated devices

[Click to open iTunes and sign in to your Account Information](#), or use the steps below:

1. Open iTunes.
2. Click Sign In, and then enter your Apple ID and password.



3. Click your name and select Account Info from the drop-down menu.



4. Enter your password again.

View your associated devices

Under the iTunes in the Cloud section, click Manage Devices. (If you haven't associated any devices with your Apple ID, you won't see the Manage Devices section.) Information about each associated device appears. Next to each device, you can see when it associated with your Apple ID. You can also track how many days remain before you can associate your device with a different Apple ID.

Remove an associated device

Under the iTunes in the Cloud section, click Manage Devices. Click Remove next to the device that you want to remove.

When you remove your Apple ID from a device, the 90-day limit stays in place on that device. But, you can associate your Apple ID to another device that doesn't have the 90-day limit. Depending on when you associated a device, you might need to wait to associate it to a new Apple ID.

If you can't click Remove (the button is grayed out), the device that you're trying to remove has connected to your Apple ID within the past 30 days. Sign out of the iTunes Store on that device, then try to remove it.